



**Nova Scotia Interpreting Services**  
**1350 Bedford Hwy, Suite 7**  
**Bedford, NS B4A 1E1**  
**24-hr Dispatch: (902) 425-5532**

**Office: (902) 425-6604**  
**Fax: (902) 425-3595**  
**contact@interpretingservices.ca**  
**interpretingservices.ca**

## EVALUATION FORM

*Thank you for giving us the opportunity to improve your interpretation experience. Please tell us about our service by faxing your feedback to: **(902) 425-3595***

Name of Interpreter: \_\_\_\_\_

Language: \_\_\_\_\_ Encounter Date: \_\_\_\_\_

**The interpreter:**

Wore their NSIS identification badge? .....	YES	NO
Introduced themselves and briefed client on confidentiality? .....	YES	NO
Expressed there will be no discussion outside of interpretation? .....	YES	NO
Treated all parties with respect? .....	YES	NO
Spoke in the "first person" (not "he" says, "she" says)? .....	YES	NO
Refrained from counselling, advising or adding personal bias / beliefs? .....	YES	NO
Maintained the boundaries of a professional role and acted in an ethical manner? .....	YES	NO

**Overall Service Quality:**      Excellent      Good      Average      Dissatisfied

Would you use us in the future?      Yes      No      Maybe

How can we improve our service?

Name of the Evaluator: \_\_\_\_\_

Organization: \_\_\_\_\_